

Urinary Catheter Scam

866-726-2916

Urinary Catheter SCAM

The AR SMP has received several reports of urinary catheter kits showing up as claims on Medicare Summary Notices (MSNs) and the beneficiary has never received them and their doctor did not order them; however, the providers are being paid.



What You Should Know:

Medicare recipients are receiving MSN showing catheter charges from providers they do not know. These claims are being paid by Medicare.

How to Respond:

- Please review all claims on your Medicare Summary Notices (MSNs). If you see something that seems wrong or you don't understand, contact the AR SMP.
- If you see charges for "intermittent urinary catheter" that you did not receive or your doctor did not order, call the AR SMP.
- If a scammer has tricked you into giving your Medicare number, report it to the AR SMP.
- Always read your MSNs to look for charges for things you did not receive, and that your doctor did not order.
- If you are suspicious of any calls you receive, before you respond, hang up and call the AR SMP.

SAMPLE MSN

showing charges for Intermittent urinary catheter:

THIS IS NOT A BILL | Page 3 of 4

Your Claims for Part B (Medical Insurance)

Part B Medical Insurance helps pay for durable medical equipment and other health care services. Medicare usually pays 80% of the Medicare-approved amount.

Definitions of Columns

Item/Service Approved: This column tells you if Medicare covered the item or service.

Amount Supplier Charged: This is your supplier's fee for this item or service.

Medicare-Approved Amount: This is the amount a supplier can be paid for a Medicare item or service. It may be less than the actual amount the supplier charged. Your supplier has agreed to accept this amount as full payment for covered items or services.

Amount Medicare Paid: This is the amount Medicare paid the supplier. This is usually 80% of the Medicare-approved amount.

Maximum You May Be Billed: This is the total amount the supplier is allowed to bill you and can include a deductible, coinsurance, and other charges not covered. If you have Medicare Supplement Insurance (Medigap policy) or other insurance, it may pay all or part of this amount.

April 17 - May 17, 2023

Ordered by [REDACTED]

Quantity, Item/Service Provided & Billing Code	Item/Service Approved?	Amount Supplier Charged	Medicare-Approved Amount	Amount Medicare Paid	Maximum You May Be Billed	See Note
April 17, 2023						
200 Intermittent urinary catheter, with insertion supplies (A4353-KX)	Yes	\$1,940.00	\$1,864.00	\$1,461.38	\$372.80	
May 17, 2023						
200 Intermittent urinary catheter, with insertion supplies (A4353-KX)	Yes	1,940.00	1,864.00	1,461.38	372.80	
Total for Claim # [REDACTED]		\$3,880.00	\$3,728.00	\$2,922.76	\$745.60	

REPORT all scams to the Arkansas SMP — 866-726-2916

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