

ARKANSAS INSURANCE DEPARTMENT  
Risk Management Division  
1 Commerce Way, Suite 504  
Little Rock, Arkansas 72202-2087  
Phone: (501) 371-2690 Fax: (501) 371-2842  
Email: [insurance.risk.management@arkansas.gov](mailto:insurance.risk.management@arkansas.gov)  
Website: [www.insurance.arkansas.gov](http://www.insurance.arkansas.gov)



## ARKANSAS MULTI-AGENCY INSURANCE TRUST PLAN **CYBER CLAIMS REPORTING**

**REPORT ALL CYBER INCIDENTS AND EVENTS IMMEDIATELY TO:**

**A.J. Gallagher Risk Management Services, LLC.**

**Monday – Friday | 8:00a – 4:30p  
Claims Reporting**

**(501) 664-7705 | Toll Free: (800) 358-7741**

email: [GGB.NRCClaimsCenter@ajg.com](mailto:GGB.NRCClaimsCenter@ajg.com)

**After-Hours & Holiday Claims Reporting (501) 664-9252**

**Mobile and Land Line Phone Numbers Must Be Provided**

### **IMPORTANT REQUIREMENTS**

PROMPT REPORTING IS A POLICY COVERAGE REQUIREMENT  
THAT ALSO SERVES TO REDUCE COST AND EXTENT OF LOSS.

- ***Immediately report all events which involve compromised data or systems.***
- ***Incidents or events that are not reported in a timely manner may be denied.***
- Immediately forward all briefs, motions, summons, and complaints from any claimant's attorney, or any other source, to the claim office of A.J. Gallagher Risk Management Services, LLC.
- Cooperation, assistance, documentation submission, execution, consent, etc., with the Claims Office, Adjusters, and Underwriters is mandatory.
- Failure to submit requested information to the claim adjuster or claims manager on a timely basis may cause claims to be denied.
- Cash claim checks in a timely manner.