

Title 23. Public Utilities and Regulated Industries

Chapter I. State Insurance Department, Department of Commerce

Subchapter B. Life, Health, and Accident

Part 142. Vision Care Plan Coverage

Subpart 1. Generally

23 CAR § 142-101. Definitions.

Unless otherwise separately defined in this part and consistent with state law, the terms or phrases as used in this part shall follow the definitions of such terms or phrases as defined under Section 1 of the Vision Care Plan Act of 2015, now codified in Arkansas Code § 23-99-1001 et seq., or as later amended.

23 CAR § 142-102. Prohibited practices.

(a)(1) Pursuant to Arkansas Code § 23-99-1003(a), a participating provider agreement between an insurer, vision benefit manager, vision care plan, or vision care discount plan and a vision care provider shall not establish a fee that a vision care provider shall charge for services or materials that are not covered by a vision benefit plan or contract.

(2) A vision care insurer, vision benefit manager, vision care plan, or vision care discount plan shall not circumvent or avoid this restriction by providing minimal reimbursement coverage for a service or materials and designating the service or materials as "covered" as defined in Arkansas Code § 23-99-1002(1) and (2).

(b)(1) Pursuant to Arkansas Code § 23-99-1003(b), a vision care provider shall not charge a fee for services or materials that is more than the vision care provider's normal rate for the services or materials if the services or materials are noncovered services or noncovered materials.

(2) This restriction or limitation of a vision care provider's charges for fees to not exceed normal rates for service or materials under Arkansas Code § 23-99-1003(b) is a reference to the vision care provider's charges or pricing to the enrollee and not to a vision care provider's normal reimbursement fees or allowed charges for such services or materials in a vision care plan or vision care discount plan participation agreement.

(c) Under Arkansas Code § 23-99-1003(f), a participating provider agreement between an insurer, vision benefit manager, vision care plan, or vision care discount plan and a vision care provider shall not restrict or limit, directly or indirectly, the vision care

provider's choice of optical labs or choice of sources and suppliers of services or materials provided by the vision care provider to an enrollee.

(d)(1) Pursuant to Arkansas Code § 23-99-1003(d), a reimbursement paid by an insurer, vision benefit manager, vision care plan, or vision care discount plan to a vision care provider for covered services shall not be less than the current calendar year Medicare reimbursement rate for covered services provided to the enrollee.

(2) For a covered service, reimbursement that is greater than or equal to the Medicare Physician Fee Schedule for the applicable or similar service, regardless of whether the service is eligible for Medicare coverage, shall not be considered a violation.

(e) Pursuant to Arkansas Code § 23-99-1003(d), a reimbursement paid by an insurer, vision benefit manager, vision care plan, or vision care discount plan to a vision care provider for covered materials shall not be nominal or de minimis.

23 CAR § 142-103. Application of Vision Care Plan Act of 2015.

(a) This part applies to all insurers, vision benefit managers, vision care discount plans, vision care plans, and vision care providers, all as defined in Arkansas Code § 23-99-1002.

(b) The requirements of this part shall not apply to a vision benefit plan or contract, vision care plan, or vision care discount plan, if such plan is exempt from state regulation under federal or state law.

23 CAR § 142-104. Recoupment.

If the enrollee is verified to be eligible by the vision care provider through customary verification methods of the insurer, vision benefit manager, vision care plan, or vision care discount plan, and if the healthcare provider relies in good faith on the verification and provides covered services or covered materials to the enrollee, then the insurer, vision benefit manager, vision care plan, or vision care discount plan shall not withhold or recoup payment made to the healthcare provider for the covered service or covered material if the insurer, vision benefit manager, vision care plan, or vision care discount plan later determines the enrollee to have been ineligible on the date of service.